



CRISP DC: PopHealth Analytics Overview

March 19th, 2024



CRISP DC: PopHealth Analytics Overview Agenda

Introductions

About PopHealth, The Reports & Report Utility

User Stories & Implementation

FAQs & How to Access PopHealth Analytics

Quick Quiz, Live Demo of PopHealth

Q&A

The DC HIE is a Health Data Utility with Six Core Capabilities for Providers

Critical Infrastructure (e.g. Encounters and Alerts)



ADT Alerts



Health Records



Patient Snapshot



Image Exchange

Advanced Analytics for Population Health Management



CRISP Reporting Services

Performance Dashboards

Phase I:

- Pay for Performance

Phase II:

- Maternal health
- Behavioral health

Registry and Inventory



Care Management Registry

Community Resource Inventory

Advance Care Planning

Simple and Secure Messaging



Provider Directory

> 31,000 contacts from 251 organizations

Includes data from:

- 12 national sources
- 20 DC/Local Data sources

Consent to Share Data



Consent to Share SUD Data

- 42 CFR Part 2 Data (Phase I)

- Other types of consent (Phase II)

Screening and Referral (e.g. SDOH)



Referral and Screening

- Mapped screening data for housing and food insecurity eReferral

- Analytics for follow-up



CRISP DC: PopHealth Analytics

About PopHealth

- ❑ PopHealth Analytics provides secure access to healthcare data and related analytics tools to assist healthcare organizations in improving patient care throughout the District of Columbia.
- ❑ PopHealth enables population-level and panel-level management using clinical and administrative data.

The Reports

- ❑ The PopHealth suite of reports is designed with a diverse group of DC HIE users in mind to support their analyses and interventions.
- ❑ The analytics can assist users in planning and developing care coordination efforts for targeted chronic conditions, beneficiaries of interest, and more!

Report Utility

- ❑ Analyze aggregate demographic data.
- ❑ Stratify, compare and drill down data points for populations by chronic disease, SDOH, high risk, timeframes and other classifications
- ❑ Monitor progress on nationally recognized quality measures
- ❑ Visualize data to help strengthen communication across clinical and non-clinical settings



Report Access by Provider Type

Nursing Facility Admins

1. Nursing Facility Census Report
2. Nursing Facility Review Patients (Admin only)
3. Nursing Facility Review Status (Admin only)
4. Redetermination Report

Nursing Facilities

1. Nursing Facility Census Report
2. Redetermination Report

Community-Based Organizations (PHI Access)

1. Panel Demographic and Health Plan Enrollment Report

DOEE

1. Care Gap Reports

MCO/Health Plans

1. Population Navigator Tool
2. Utilization and Quality Reports
3. EPSDT Reports
4. Social Determinants of Health Map & Report

Hospitals

1. Population Navigator Tool
2. Population Summary Reports
3. Utilization and Quality Reports
4. EPSDT Reports
5. Prescription Drug Reports
6. Medication Redetermination Report
7. HIV Viral Load Suppression Dashboard
8. Social Determinants of Health Map & Report
9. Readmission Reduction Reports

FQHC

1. Population Navigator Tool
2. Population Summary Reports
3. Utilization and Quality Reports
4. EPSDT Reports
5. CMS Core Set Measures Report
6. Prescription Drug Reports
7. Skilled Nursing Facility Report
8. Medicaid Payment Reports
9. Medicaid Redetermination Report
10. HIV Viral Load Suppression Dashboard
11. Social Determinants of Health Map & Report

MHGPS

1. Population Navigator
2. Health Home Measures Dashboard
3. Maternal and Perinatal Health
4. Medicaid Redetermination Report
5. CMS Core Set Measures Reports



User Stories & Their Implementation of the Tool

How are existing users utilizing the tool?

1. To generate rosters for a specific subset of patients (i.e., COPD, Diabetes, etc.)
2. High-cost members and reducing inpatient readmission.
3. Collaborative interdisciplinary care.
4. Monitor workflow using the expected due date (EDD) to detect any lost follow-ups or changes in care.
5. Understanding ED visits and strengthening discharge processes.
6. Tracking MCO Patients and possible MCO-based Measure Reporting.

PopHealth Role Manager

1. Designate a Point of Contact
2. Credential Internal Team Members





Frequently Asked Questions (FAQs)

How Frequently is Data Updated in PopHealth?

- The reports are based on the DC claims data that CRISP and hMetrix receive from the DC Department of Health Care Finance. The reports are refreshed on a monthly cadence in PopHealth.

Data	Data Input Frequency	Source	Report Refresh Frequency
DC Medicaid Claims	Twice a month	DHCF	Monthly
DC Medicaid Redetermination data	Weekly	Conduent, DC MMIS	Weekly
Active NF and CSR Data	Monthly	DHCF	Monthly
Lead Report data	Weekly	CRISP DC/DOEE	Weekly
SDOH Z-codes	Monthly	CRISP DC	Monthly
Lab (LOINC codes) data	Monthly	CRISP DC	Monthly
ADT, CCD, and No Diagnosis data	Weekly	CRISP DC	Weekly



Frequently Asked Questions (FAQs)

How can I Submit Report Creation Requests for PopHealth?

The user/organization will need to complete the CRISP Use Case form. The form can be emailed to Francesca.Charles@crisphealth.org and/or dcoutreach@crisphealth.org. Depending on the type of report and data requested, the report will need to be approved by the CRISP DC Clinical Committee or other appropriate channels of approval.

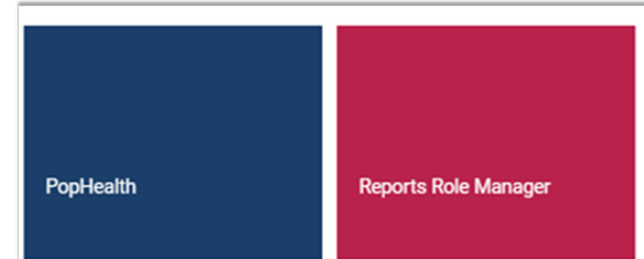
Does PopHealth Have a Standard Process Established to Handle Account Maintenance Issues such as Password Resets and Deactivations?

Users can request passwords to access the HIE Portal directly from the organization's HIE Admin. For general troubleshooting, please contact Francesca.Charles@crisphealth.org and dcoutreach@crisphealth.org for any requests regarding account maintenance. To reset passwords for the HIE Portal, please contact your organization's POC.

Accessing PopHealth Analytics

How to Access PopHealth Analytics

The PopHealth Analytics reports and features can be accessed directly through the CRISP DC HIE Portal <https://idp.crisphealth.org/> Organizations and users interested in accessing the available analytics reports to improve patient care, please contact Francesca Charles, CRISP DC Reporting & Analytics Coordinator, at Francesca.Charles@crisphealth.org or the DC Outreach team at dcoutreach@crisphealth.org.



Request Assistance

The PopHealth Analytics reports and features can be accessed directly through the CRISP DC HIE Portal <https://idp.crisphealth.org/> To receive additional support and training, please contact the DC Outreach team by emailing dcoutreach@crisphealth.org.

Pop Quiz!



1. What is one of the functionalities provided by PopHealth Analytics?
2. How often is the DC Medicaid claims data refreshed in PopHealth?
3. What is the data input frequency for SDOH Z-Codes in PopHealth?
4. How can users request password resets for HIE Portal access in PopHealth?
5. What is the data source for the DC Medicaid Redetermination Report in PopHealth?



**Thank you for Joining Today's PopHealth Analytics
Presentation!**



For CRISP DC related inquiries please contact outreach at dcoutreach@crisphealth.org.

For support contact support@crisphealth.org or call 833.580.4646.

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